

SHIFT UP SUMMIT

Managing Cyber Risk in the C-Suite & Beyond

WIFI

Network: MSFT GUEST

Password: msevent031824



SHIFT UP SUMMIT AGENDA

9:05am	Introduction Omar Turner, GM of Security, Microsoft	10:45am	Shift Up Strategy Conversations: Introduction Into Financially Quantified Cyber Risk Management Discussions Jack Freund PhD, Chief Risk Officer, Kovrr
9:10am	<u>Cyber's Shift Up Moment</u> Tom Boltman, VP Strategic Initiatives, Kovrr		Gram Ludlow, CISO, Marriott Vacations Worldwide
		11.10am	Strategically Optimizing Your Cyber Spending
9.20am	Microsoft's Cyber Risk Management Approach Omar Turner, GM of Security, Microsoft		Chair: Ben Goodman, Silverfort Panelist 1: Matt Stucky, Director Cyber Strategy, Koch Industries Panelist 2: Jeffrey Sharer, VP, Lineslip
9:40am	The State of the CISO in 2024 Jeff Moore, CISO, Fortune 500 Company		Panelist 3: Robbyn Reichman, Global Specialty Claims Officer, AON
9.50am	The Role of CISOs: Today & Tomorrow	11.45am	Networking
	Chair: Yakir Golan, CEO, Kovrr Panelist 1: Gram Ludlow, CISO, Marriott Vacations Worldwide Panelist 2: Jeff Moore, CISO, Fortune 500 Company Panelist 3: Tal Kollender, CEO, Gytpol and Fmr. CISO Dell EMC	12:05pm	SEC Materiality & NYDFS: Practical Lessons for CISOs & Boards Chair: Stewart Baker, Of Counsel, Steptoe, Fmr. General Counsel, NSA Panelist 1: Mike Wilkes, Fmr CISO Marvel, The Security Agency Panelist 2: Jack Freund PhD, Chief Risk Officer, Kovrr Panelist 3: Doug Clare, Head of Cyber Strategy, ISS-Corporate
10.25am	Coffee Break & Networking		, , , , , , , , , , , , , , , , , , ,
		12:45pm	Cyber Risk & Capital Markets
WIFI			Chair: Anna Sarnek, Dir. Strategic Alliances, Valance Security
Network: MSFT GUEST			Panelist 1: Cristina Dolan, RSA Security, Author, Transparency in ESG and
Password: msevent031824			the Circular Economy Panelist 2: Jillian McIntyre, CIO, 221B Capital Partners







SHIFT UP SUMMIT, NYC, 2024

Welcome to the Shift Up Summi:



Omar Turner

GM, Microsoft Security







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Cyber's Shift Up Moment



Tom Boltman

VP, Strategic Initiatives, Kovrr



Confidently Communicate & Manage Cyber Risk





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Kovrr

Enables CISO's & C-Suites at the world's largest Enterprises and (Re)insurers to Financially Quantify & Manage their Cyber Risk. On Demand. As it evolves.









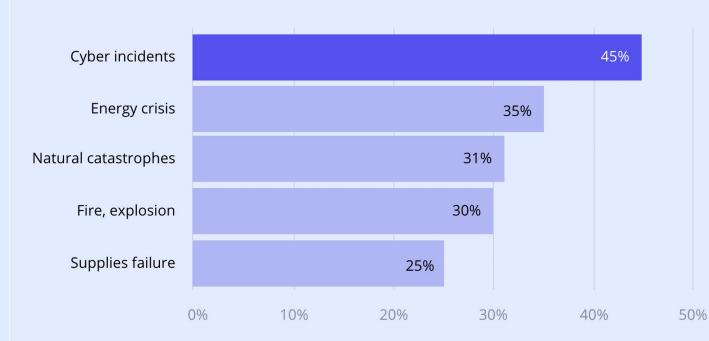








Which causes of business interruption does your company fear most? Top five answers



Source: Allianz Risk Barometer 2023 Total number of respondents: 917. Respondents could select more than one risk.



"The impact of a cyber-attack in December 2019 and the ongoing COVID-19 pandemic this year has acutely impacted the business," admitted PwC in a notice announcing the news.



What's the story mainly focused on today?

Qualitative

Subjective View

Traffic Lights

Security Ratings

Operational and Tactical Actions

Microsoft Intelligent Security Association

Member of

The "Shift Up"

CYBER RISK MANAGEMENT



CYBERSECURITY



A "Shift Up" Strategy seeks to:

- Establish cyber risk as a strategic business priority.
- Elevate and align those stakeholders primarily responsible for it to meet its increased importance.
- Ensure those stakeholders have the right tools and resources to communicate potential financial losses and manage them as a dynamic and evolving business risk.











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What's driving the need for a "Shift Up" Strategy?

1

Technology Drivers

2

Economic **Drivers**

3

Regulatory and Investment **Drivers**

Technology Drivers

Complete dependency on technology, supply chains, and third-party services in business and governments.

- 65% of the world's GDP will have been digitized, and investments in the digital transformation between 2020 and 2023 will have totalled \$6.8 trillion
- Global cybercrime damage costs predicted to reach \$8 trillion annually in 2023 and expected to grow to \$10.5 trillion by 2025.
- Technology outages cost organizations an average of \$5,600 per minute.

Economic Drivers

Pressure on companies and CFOs to do 'more with less'

- 77% of CFOs are adopting new cost-cut- ting measures due to economic pressures, even as 74% cite cyber attacks as a top risk to their businesses. (PwC Pulse Survey)
- KPMG's 67% say that in comparison to last year they are expected to do more with a smaller budget. (KPMG Global Tech Report 2023)
- A recent PWC global digital trust report indicated that 19% of organizations say they have too many cyber solutions and need to consolidate.

Microsoft

Regulatory & Investment Drivers

Pressure on companies and CFOs to do 'more with less'

- SEC has adopted rules requiring registrants to disclose material cybersecurity incidents they experience.
- The NIS 2 Directive expanded the scope of cybersecurity rules to further improving the resilience and incident response capacities of public and private entities, competent authorities, and the EU as a whole.
- M&A Yahoo's failure to discus a breach in 2014, which compromised the personal data of millions of users, had far-reaching consequences, including a potential \$1 billion reduction in Yahoo's value and impacting its acquisition by Verizon.

Microsoft Intelligent Security Association "Shift Up" Strategy **Elevating Financially Quantified** Microsoft Cyber Risk Management Reporting Regulators, Markets, and **Governments C-Suite and Board** CISO **Cybersecurity** Teams (C-1, etc.)

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Roles	Current View	Shift Up View
Cybersecurity Teams	Operational and security-focused	Risk and business-focused
CISO	Narrow view of preventing breaches of security	Financially quantified business impact
C- Suite and Board	Abstract and constrained risk impact	Financially quantified business and market impact
Capital Markets	Historically informed, abstract view of risk	Evolving view of critical individual risks and systemic economic impact
Regulators and Governments	Historically informed, abstract view of risk and statistically driven stress tests	Evolving view of critical individual risks and systemic economic impact

The Criticality of Financial Quantification

Unites all stakeholders ——— Across all decision areas ——— → For all use cases (Mitigate, Transfer, Accept, etc.) CYBER SECONDARY STANDARY SECONDARY S **Board Reports** INSURANCE **Regulatory and Compliance Capital Management Board Cyber Insurance** HAND PROGRAMS CEO Self Insurance CFO **Budgeting Investment Prioritization** CRO **Investment ROI** CISO **TPRM** M&A GRC **Cyber Security Training and Awareness**





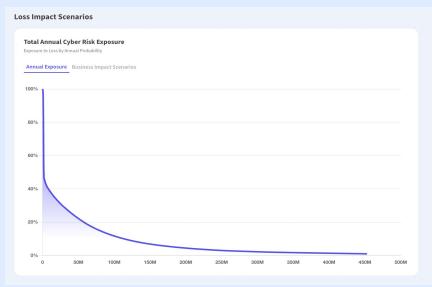


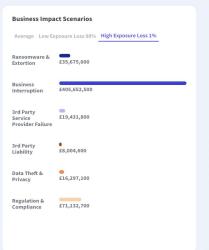












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Shift Up Strategy Questions to Consider

- What is our financial exposure to cyber risk?
- What is the primary driver of cyber risk?
- Are we prioritizing our investments and activities to focus on the main potential losses we might suffer?
- How much cyber risk can we attribute to each part of the business?
- What are the optimal investments to make in cybersecurity?

- What is the ROI of cybersecurity control investments?
- What opportunities are there to transfer risk to insurers?
- Which coverage should we prioritize, and at what price?
- What is our risk appetite? How much can we afford to lose?
- How does the investment community view our cyber risk exposure?
- Is the CISO being given the right access, support, and representation in the C-suite?

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Conclusion

Cyber Security is evolving into Cyber Risk Management

 Technological, Economic and Regulatory & Investment drivers emphasise the need to elevate the issue of cyber risk and manage it a strategic business risk

Implementing a Shift Up Strategy can help create a common language that aligns stakeholders & Resources and ensure organizations are cyber resilient.

Confidently Communicate

& Manage your

Gyber Risk.







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Microsoft's Risk Management **Approach**



Omar Turner

GM, Microsoft Security



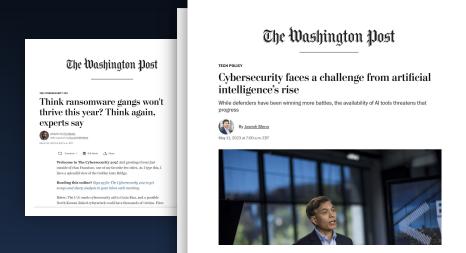
Microsoft's Risk Management Approach

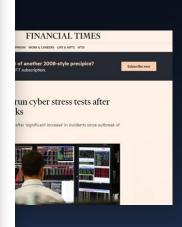
Omar A. Turner General Manager,

Northeast CSU Security Leader



Security is shaping the world

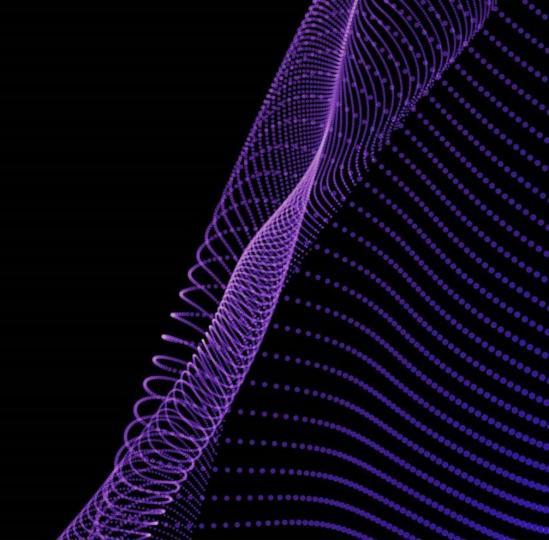




The odds are against defenders



Enterprise Risk Management



Risk management overview



Senior leadership

Enterprise risk

Identify, Assess, & Prioritize Risk to Strategy Drive Accountability & Support Mitigation Quality Facilitate SLT Discussions & Enable Board Risk Governance

Responsibilities

- · Identify, prioritize, & mitigate operational & enterprise risks
- · Define, sustain, & drive awareness of policies & requirements
- Plan, measure, & implement mitigations & control effectiveness

Risk domains

- · Accessibility
- · Business continuity
- · Corruption
- · Digital safety & service misuse
- Environmental
- · First-party device safety
- Global readiness
- · Global trade
- Privacy O. . . . lik

- · Advertising sales
 - · Artificial intelligence & research

Operational risk

- · Cloud + Al · Commercial business
- · Consumer devices + retail stores
- · Core services engineering · Experience & devices
- Global sales. marketing, &

Responsibilities

- · Identify, prioritize, & mitigate operational risks
- · Drive risk accountability
- Drive mitigations & control effectiveness

Foundational elements

Listening systems

Internal & external audits Incidents & media Industry groups

Methodology

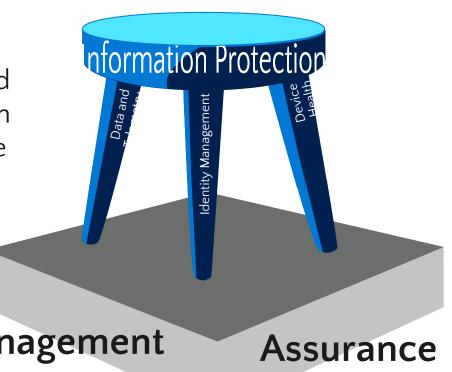
Risk management framework Risk rating criteria Risk universe

Tools

Power BI Risk portfolio & accountability matrix NIST cybersecurity assessments

Security focus

Balancing risk management, identity management, device health, data and telemetry, and information protection with risk management and assurance as the foundation.



Risk Management

Digital security strategy

Investment pillars









Identity Management



Device Health



Data & Telemetry



Information Protection

Digital security strategy

All internet facing interfaces are compliant

Tier 1 critical services are resilient

Accelerate cloud security capabilities

Eliminate passwords Protect the administrators

Simplify provisioning, entitlements, and access management

Evolve endpoint protection

Only allow access from healthy devices

Zero trust networks

Detect threats through user behavior anomalies

All Microsoft data is classified. labeled and protected

Risk Management







Device Health



Data & Telemetry



Information Protection

Business response and crisis management

Compliance

Enterprise business continuity management

Enterprise security governance and risk

Security education and awareness Security incident response

Security standards and configuration

App & Infrastructure security Emerging security products External assessments Red team penetration testing Supply chain security

Administrator role services Authentication Certificate management Credential management Provisioning, entitlement management, and synchronization

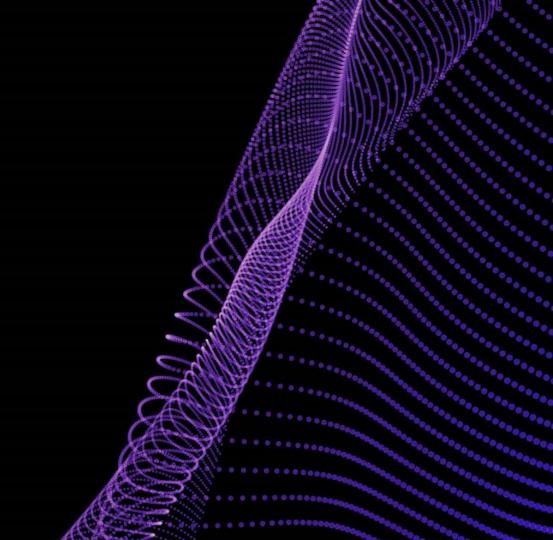
Endpoint protection Phishing protection SAW HRE Vulnerability management Virtualization

Data intelligence Security intelligence platform Security monitoring Threat intelligence

Data loss prevention Insider threat

Security tools engineering

It Starts with Risk Management

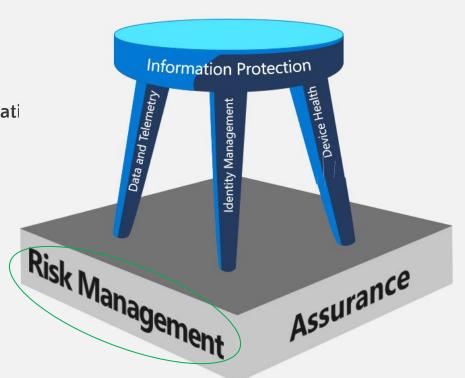


Our Risk Management focus

Risk Management forms the foundation of our security efforts.

We bring together security and business leadership from across Microsoft using an established security governance model to address Microsoft-wide informati security, general security, and privacy risks.

This ensures a consistent approach to the identification, mitigation, and response for these top and emerging security risks impacting Microsoft.

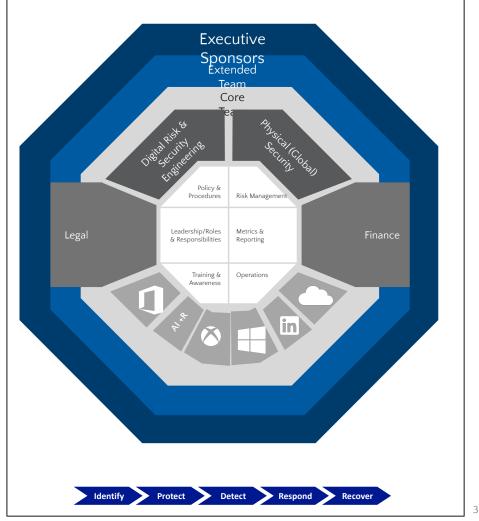


Security Governance

Information Risk Management Council

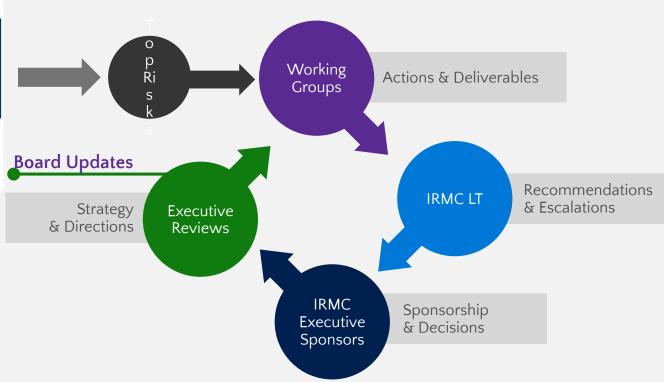
How do we manage enterprise risk?

The mission of the Information Risk Management Council (IRMC) program is to enable a risk-based approach for managing information security, physical security, and customer and employee privacy related matters.



IRMC Engagement





Classified as Microsoft Confidential

Risk Decisions

"Garbage in, Garbage out" (GIGO): in the field of <u>computer science</u> or <u>information and communications technology</u> refers to the fact that <u>computers</u> will unquestioningly process the most nonsensical of input data, "garbage in", and produce nonsensical output, "garbage out".

Too much data, is as big a problem as not enough. Too much of the wrong data is worse...

We are going to use Threat Intel to help with this problem.

Threat Scenarios

A high level risk statement

Threat Actors

An individual or group that has an attack profile

Attack Capabilities

An attack type or method







IRMC: Risk decision making process

Pre-decision (Preparation)

- 1. Identify risks/exceptions
- 2. Classify risks/exceptions
- 3. Identify decision makers via a Risk Decision Matrix
- 4. Identify treatment options and recommendations

Decision making

- 5. Prepare for decision
- 6. Make decision on how we want to:
 - Improve policy/standards
 - Acknowledge
 - Mitigate
 - Monitor and measure
- 7. Document decision and implementation guidance

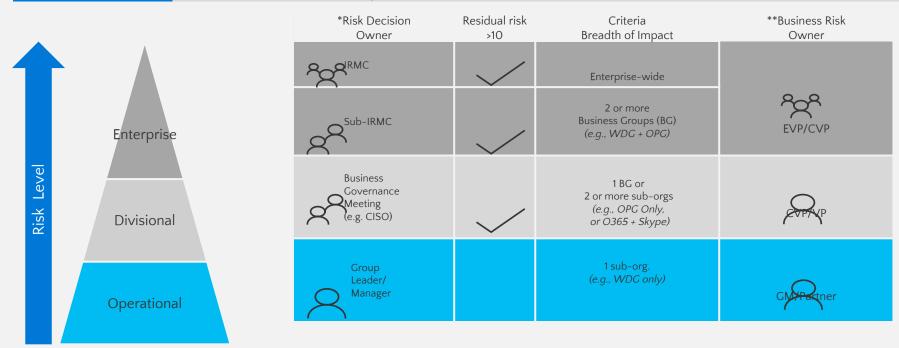
Post-decision (Implementation)

- 8. Mobilize and execute decision implementation
- 9. Track and report
- 10. Close/validate decision implementation

IRMC: Risk Decision Matrix

3. Identify decision makers via a Risk Decision Matrix

A **Risk Decision Matrix** helps identify specific stakeholders best suited to make a decision and execute on decision implementation

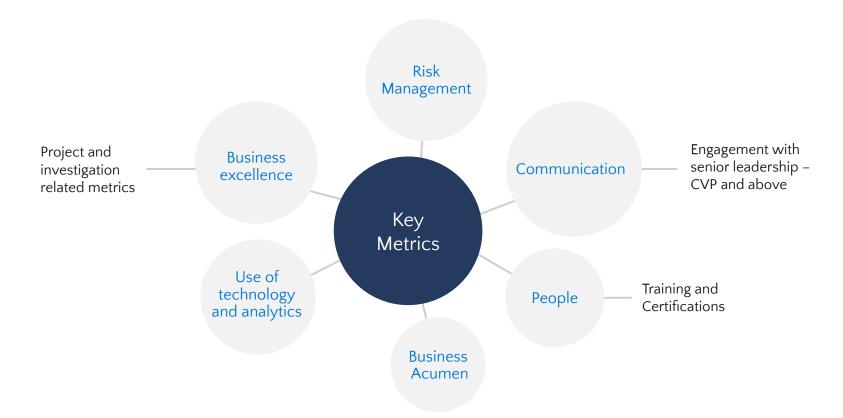


^{*}Risk Decision Owner = Most appropriate stakeholder(s) responsible for understanding and making decisions on how to treat the risks.

^{**}Business Risk Owner = Most appropriate stakeholder(s) accountable for understanding the risks and have the authority to acknowledge the risks

Key Metrics

What to Consider for Metrics



Key action items (Go Do)

Start with a coalition of the willing

Ensure the group is willing to make the hard calls

Know your threat landscape

Educate and leverage senior business leadership

Your data should be actionable



Thank You





The State of the C/SO in 2024



Jeff Moore CISO, Fortune 500 Company





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The Role of the CISO: Today & Tomorrow



Yakir Golan CEO



Jeff Moore CISO Fortune 500 Company



Gram Ludlow CISO, Marriott Vacation Worldwide



Tal Kollender CEO, Gytpol, Fmr CISO Dell EMC











Shift Up Strategy Conversations: Intro to financially quantified cyber risk management discussions



Jack Freund, Phd Chief Risk Officer Kovrr

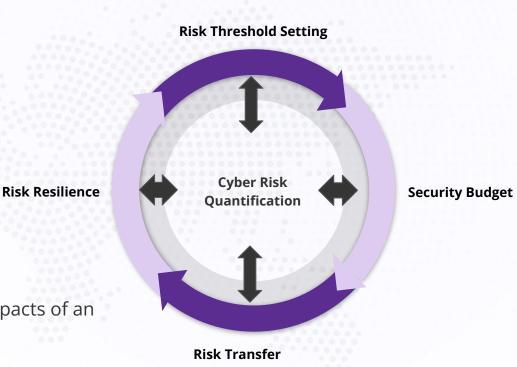


Gram Ludlow CISO **Marriott Vacations** Worldwide



Example Shift Up Conversations

- How much cyber risk do we have?
- How much cyber risk is too much?
- What should I spend on cybersecurity?
- How much insurance should I buy?
- Can my company tolerate the financial impacts of an extreme cyber event?

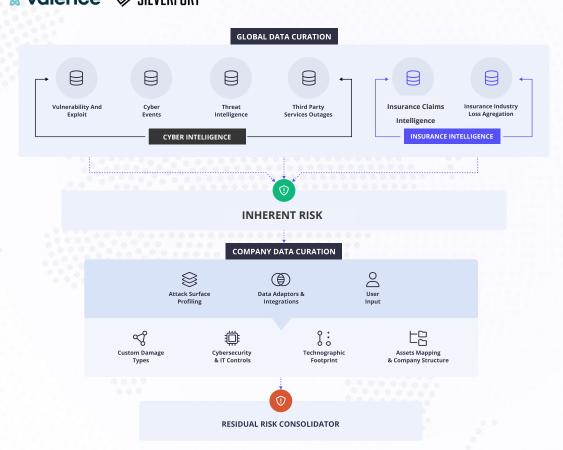




Where does the data come from?

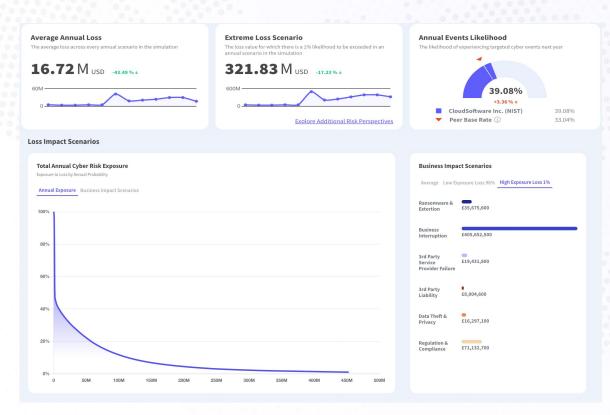
- 1. Cyber Intelligence
- 2. Insurance Intelligence
- 3. Enterprise Intelligence

Validated Models and Methodologies





What's our financial exposure to cyber risk?

















How much risk is too much?

Preliminary Material Financial Loss

The default threshold for defining material loss is set at \$44.9M. This value is determined as a percentage of your company's annual revenue, which is \$4.49B, equating to 1%.

Preliminary Material Amount of Records Compromised

The default material amount threshold is 11,000 data records. This value is set as a proportion of the 110,000 data records stored together in your company, accounting for 10%.

Preliminary Material System Outage Duration

The default threshold for the material event duration is set at 24 hours. This value is determined based on your response to the relevant question within the company sphere.



1% of Revenue (100 BPS)

Other suggested thresholds

0.01%	\$ 449 K	1 BPS
0.1%	\$ 4.49 M	10 BPS
1%	\$ 44.9 M	100 BPS
5%	\$ 224 M	500 BPS
10%	\$449M	1,000 BP:



10% of Max stored together (110K)

Other suggested thresholds

1%	1,100
5%	5,500
10%	11,000
15%	16,500
20%	22,000

24 Hours

Normalized Average

Across All Asset Groups

Other suggested thresholds

24 h	100%
30 h	125%
36 h	150%
42 h	175%
48 h	200%











Risk Progression

Baseline Risk (1)

\$22.8M

Risk Progression Analysis

Assess your organization's cyber risk compared to scenarios with no controls and all controls in place, helping gauge the effectiveness of your cybersecurity measures.



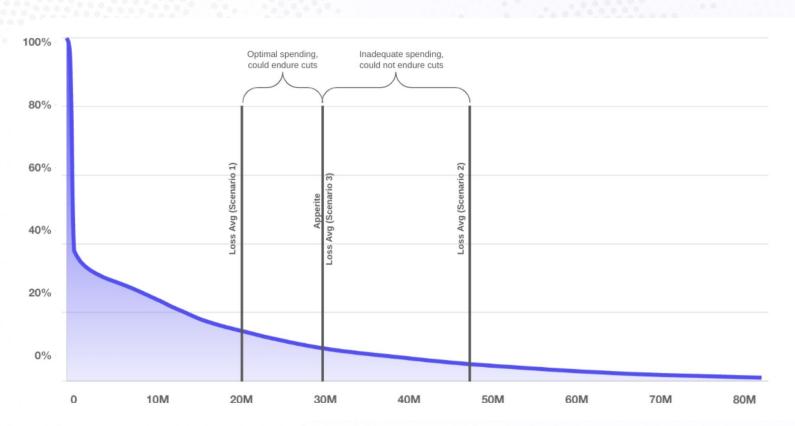
Risk Position Score

This metric evaluates your company's performance in risk reduction by comparing your current risk to the baseline and minimal risk. A higher score indicates more effective risk management and cybersecurity measures, while a lower score suggests room for improvement.





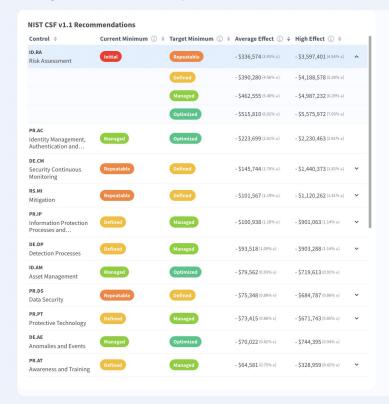
Am I spending enough on cybersecurity?





Which Security Controls offer the Best ROI?

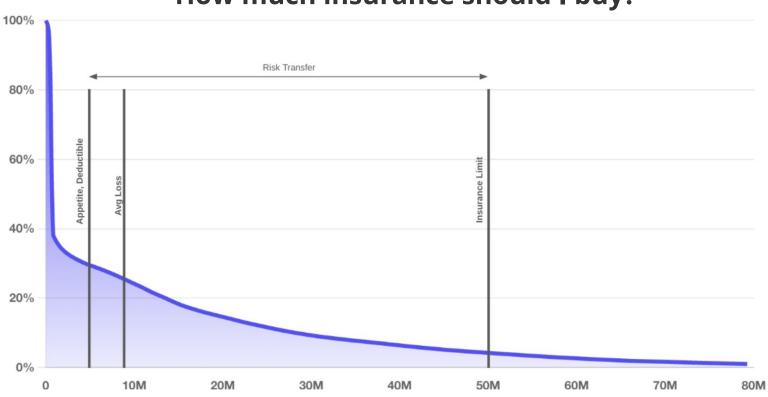
Risk Mitigation Recommendations: Security Controls



Risk Assessment	
The organization understands the cybersecurity mission, functions, image, or reputation), organi	
Control Function: Identify	
Current Control Score ①	Upon Completing Action
1	2
Move 15 Asset Groups	table
Asset Group	Asset Group Type
Asset Group Product	Asset Group Type Employee Endpoints
Product	Employee Endpoints
Product Marketing	Employee Endpoints Employee Endpoints
Product Marketing Operations	Employee Endpoints Employee Endpoints Employee Endpoints
Product Marketing Operations HR	Employee Endpoints Employee Endpoints Employee Endpoints Employee Endpoints
Product Marketing Operations HR Administration	Employee Endpoints Employee Endpoints Employee Endpoints Employee Endpoints Employee Endpoints
Product Marketing Operations HR Administration All	Employee Endpoints Employee Endpoints Employee Endpoints Employee Endpoints Employee Endpoints Infrastructure
Product Marketing Operations HR Administration All Critical Infrastructure for Revenue	Employee Endpoints Employee Endpoints Employee Endpoints Employee Endpoints Employee Endpoints Infrastructure Infrastructure
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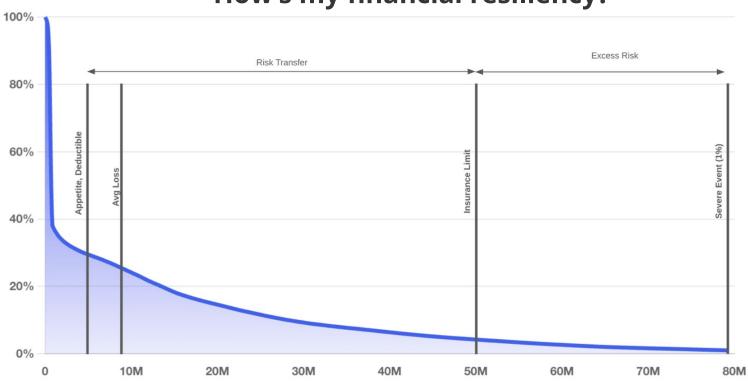


How much insurance should I buy?











Conversation: A CISO requests budget from CEO.

Technique: Financially Quantified Risk

Average Exposure

\$5,071,700

The average of the 10,000 simulated years.

High Exposure Loss

\$44,151,800

There is a 1% chance that the company will suffer a loss that will exceed \$44,151,800 in the next year from cyber events.

Low Exposure Loss

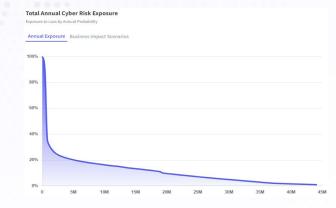
\$206,700



There is a 98% chance that the company will suffer a loss that will exceed \$206,700 in the next year from cyber events.

The CISO could say:

"Our cyber exposure is over \$5M annually. An investment of an incremental \$1M into the security budget will allow us to reduce this to only \$2.5M, reducing overall business costs by \$1.5M per year."







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Strategically Optimizing your **Cyber Spending**



Ben Goodman CEO Silverfort



Jeff Sharer Vice President Lineslip



Robbyn Reichman Global Speciality Claims Officer Aon



Matt Stucky Dir. Cyber Strategy **Koch Industries**









SEC Materiality & NYDFS:

Practical lessons for the Board



Steward Baker Of Counsel Steptoe, Fmr GC. NSA



Jack Freund, Phd Chief Risk Officer Kovrr



Mike Wilkes CISO **Fmr. CISO Marvel** The Security Agency



Doug Clare MD & Head of Cyber Strategy **ISS-Corporate**









CYBER RISK & CAPITAL **MARKETS**



ANNA SARNEK DIR. OF STRATEGIC ALLIANCES **VALENCE SECURITY**



JILLIAN MCINTYRE FOUNDER & CIO, 221B CAPITAL MANAGEMENT LLC



CRISTINA DOLAN CO-AUTHOR, TRANSPARENCY IN **ESG AND THE CIRCULAR ECONOMY**

Thank you!

Microsoft Intelligent Security Association



Microsoft for Startups Pegasus Program